## **INIPETRUSADVISERS**

Six years of unprecedented management plundering leaves BAWAG Group on the edge of the cliff

30 June 2023

- I. Executive summary
- II. Non-coherent and dangerous business model
- III. Disintegration and degrading product offering
- IV. Lack of ethics
- V. What does this mean?

# **INIPETRUSADVISERS**

### **Executive summary**

## **BAWAG: Too many red flags**

- Since its IPO, BAWAG's annual total shareholder return (TSR)<sup>(1)</sup> has been 3.6% against an inflation rate of 4.1%<sup>(2)</sup> and an estimated cost of equity (CoE) of at least 10%
- Petrus Advisers were a former core shareholder of BAWAG (with up to 3% ownership), but have recently built a short position
- Following the collapse of SVB, we performed a thorough health check of the bank's strategy and ethics and identified seven red flags
- We have thus ended our positive view on BAWAG and demand immediate rectification of what looks like an unprecedented plundering of the bank coffers accompanied by a "strategy" that leaves the bank vulnerable and on the brink
- Following various restructuring programmes, BAWAG presents itself as un-investable without a sustainable business model, a
  provocatively lazy absentee/work-from-the-US management culture with substantial corporate governance shortfalls and questionable,
  potentially illegal lending to the management by the bank itself. We identified a number of red flags:

#### The bank's foundation is depleting rapidly

- BAWAG has actively reduced its relevant customer offering and as a result does not have a core customer base
- Thus, BAWAG is losing clients, deposit market share and relevance very rapidly replacing deposits with wholesale funding which
  pressures net interest income and is dangerously instable
- A rumour was published that BAWAG imminently risks losing the payment processing business of the Republic of Austria

#### A high risk and plain stupid investment of customer funds

- BAWAG has erased all revenue generating business units and relies almost exclusively on brokers and third-party vendors for the structure and growth of its balance sheet
- Management actively depleted product knowledge and there is no more visible expertise in relevant lending categories
- Inability to grow organically in the core business has resulted in growth in US commercial real estate ("CRE") loans and buying structured credit portfolios
- BAWAG acts like a credit hedge fund which is unacceptable for a regulated bank

Notes: (1) Annualised TSR (total shareholder return) assuming no dividend reinvestment (pre-tax); (2) Refers to Austrian CPI index May 2023 vs. Oct 2017. Source: Company filings, Factset and Bloomberg as per 26-June-2023, Österreichische Nationalbank

## **BAWAG:** Too many red flags (cont'd)

#### Degrading product offering leaves clients angry

- Numerous customer complaints are the result of underinvestment in the franchise and in customer support
- In contrast to many banks, BAWAG is still charging high transaction fees for its underperforming products

#### Management's compensation bonanza is revolting

- Despite not creating any real value, management has paid itself more than EUR 200m since IPO
- Management's unacceptable compensation bonanza stands in no relation to their performance or to its relevant peers

#### 5 Employees who have not yet left the bank are angry and disenfranchised

- Glassdoor reviews confirm dissatisfaction of BAWAG staff
- Employees are openly discontent about customer dissatisfaction, poor career opportunities and large compensation gap to senior management as well as management running the business from the US

#### 6 Explosion of lending to related parties is a clear red flag and potentially illegal

- Management has taken loans from BAWAG totalling EUR 36m (EUR 26m increase in 2022 alone) we were told those are mortgages
- We question the legal basis, appropriateness of the terms and usage of these loans the bank has so far refused to answer our questions
- People who should protect clients and shareholders from this mess are former employees and working-from-home absentees
  - BAWAG's corporate governance is deplorable and its supervisory board of management cronies and friends lacks quality and independence
  - BAWAG's Chief Risk Officer ("CRO") has no relevant prior experience or visible qualifications his CV does not tie with his LinkedIn profile and he has not been in the bank's HQ for a while

### **Executive summary**

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- Following the failures and emergency rescues of Silicon Valley Bank, Signature Bank, Credit Suisse and First Republic Bank, we filtered our coverage universe for warning signals that fuelled the downfall of these banks
- BAWAG stood out due to its degrading franchise and angry clients pressuring funding and market shares, its weak risk management and unethical compensation while lacking independent oversight
- Due to the lack of an engaged shareholder base and a functioning supervisory board, we think BAWAG needs an intervention from the regulator and should not be allowed to distribute capital until the franchise has stabilised with necessary leadership changes

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## II Non-coherent and dangerous business model

# Strong warning signs: Non-coherent and dangerous business model

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	Customer relationship loss	<ul> <li>We were told that BAWAG has lost 17% of customer relationships in the last two years<sup>(1)</sup></li> <li>Easybank has also lost ground vs. its direct bank competitor bank99<sup>(1)</sup></li> </ul>	Customer relationships 2022 vs. 2020 <sup>(1)</sup> : BAWAG (17%) easybank (14%)
	Deposit market share loss	<ul> <li>Without Covid-related government support, BAWAG's retail deposits have declined and corporate deposits are stagnating</li> <li>BAWAG's loss of retail deposit market share has recently accelerated</li> </ul>	Retail deposit <sup>(2)</sup> growth since Q4'21: (7%) vs. inflation: +13% More than 10% of its total deposit market share in Austria lost <sup>(3)</sup>
he	Dangerous Ioan-to- deposit ratio	<ul> <li>BAWAG's loan-to-deposit ratio is running at unacceptably high levels and increasing further</li> <li>Highest loan-to-deposit ratio among European banks<sup>(4)</sup></li> </ul>	Loan-to-deposit ratio of BAWAG at 109% vs. Erste at 85%
Funding death zone		<ul> <li>Competing with scalable capital, Renault Bank, Lea bank and big bank on top of rates table indicates sign of the funding death zone</li> <li>BAWAG currently offering 1.6-2.1% more than RLB Oberösterreich</li> </ul>	BAWAG in the deposit market with 2.5-3.0% offer (second highest in Austria) <sup>(5)</sup>
Fur	Desperate move into wholesale funding	<ul> <li>BAWAG increasingly unable to fund balance sheet with sticky deposits</li> <li>Sign of funding death zone: trying to compensate for deposit outflows with expensive wholesale funding to support the balance sheet</li> </ul>	Issued securities make up ~35% of total Ioans (was less than 20% in 2020) <sup>(6)</sup>

Notes: (1) Analysis done by a competitor; (2) Refers to Retail & SME segment; (3) BAWAG Group deposits vs. deposits with Austrian monetary financial institutions (OeNB data). Refers to Q1'23 vs. Q4'18; (4) Per Q1'23 compared to Euro Stoxx Banks. NDA has a higher LDR than BAWAG, but comparability of Nordic banks is limited (based on UBS Research); (5) Tagesgeld based on sparzinsen.at. Excludes new customer offers. BAWAG offer refers to new money; (6) Q1'23 figures vs. Q4'20. Source: Company filings, Österreichische Nationalbank, UBS Research, sparzinsen.at

# BAWAG's and easybank's market shares of customer relationships have atomised

We were told that BAWAG has lost 17% of customer relationships in the last two years

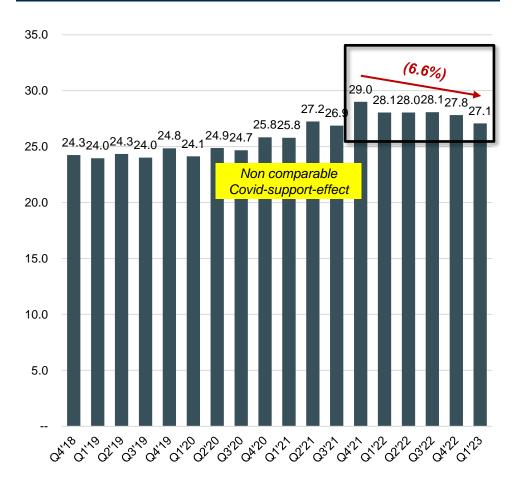
Market share: Customer relationships 2020				Market sl	hare: Cus	stomer rela	tionships	<u>2022</u>	
	Main	Other	Total			Main	Other	Total	Delta (%
BAWAG		2.7%	12.3%		BAWAG	7.9%	2.3%	10.2%	(17%)
bank in Au easybank	2.3%	2.1%	4.4%		easybank	2.0%	1.8%	3.8%	(14%)
ank99 Direct bank ov Disterreichisch Dreviously ING	e Post <sup>(1)</sup>	0.7%	1.6%	Y	bank99	2.3%	1.3%	3.6%	125%

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## **BAWAG consistently losing ground**<sup>(1)</sup>

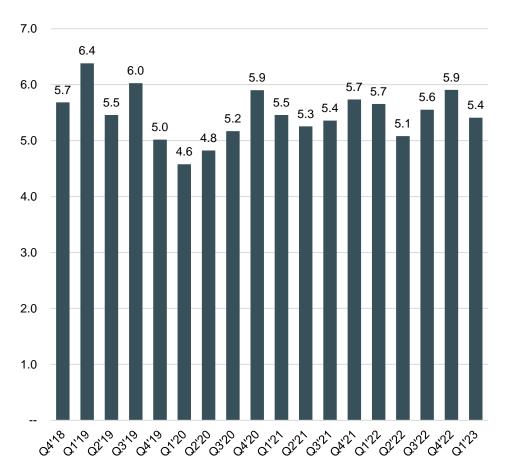
Without Covid-related government support, BAWAG's retail deposits have declined and corporate deposit are stagnating

Retail deposits<sup>(2)</sup> (EURbn)



**Corporate deposits**<sup>(3)</sup> (EURbn)

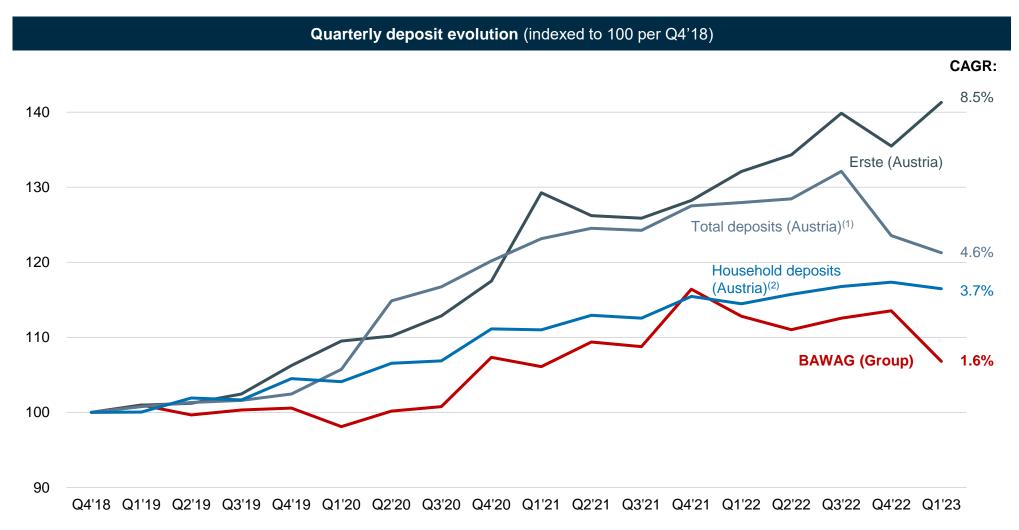
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Notes: (1) Excluding the Covid-support effect in 2020/2021; (2) Refers to Retail & SME segment; (3) Refers to Corporates, Real Estate & Public Sector segment. Source: Company filings

## **BAWAG** has a problem attracting deposits

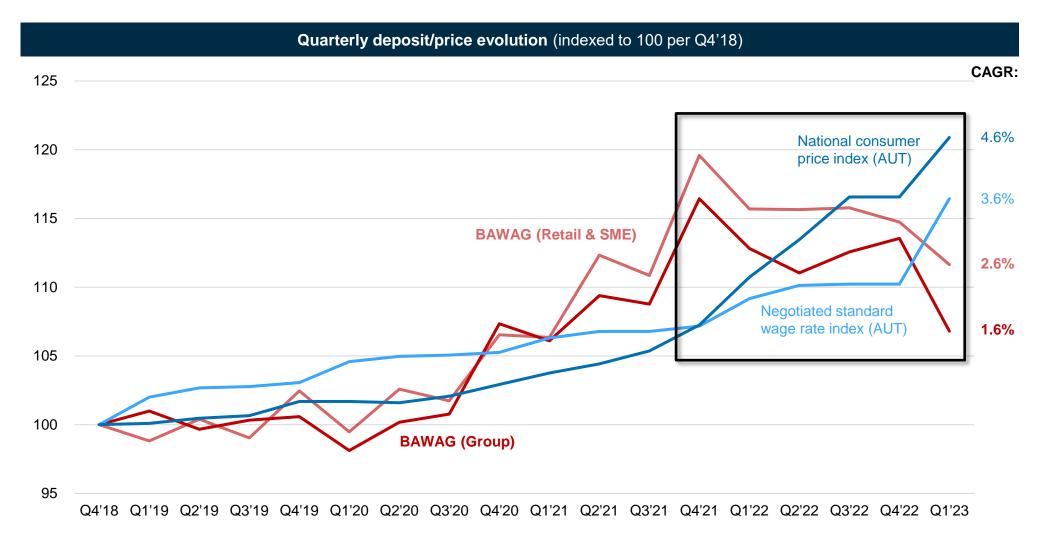
BAWAG has been outpaced and left behind in its core Austrian market



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### **Dramatic market share loss**

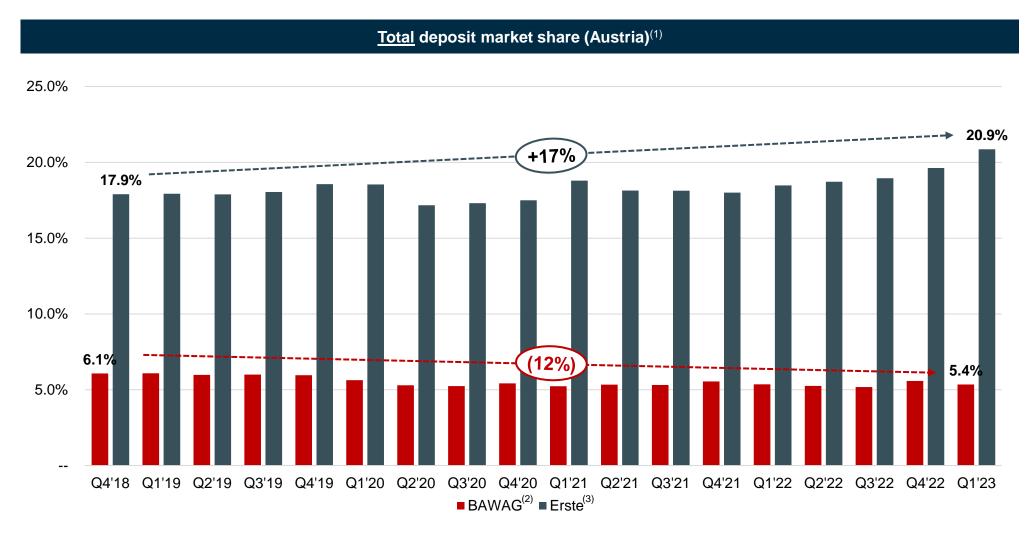
In recent quarters, BAWAG's deposits have declined while consumer prices and wages have exploded





# Funding death zone: More than 10% of its total deposit market

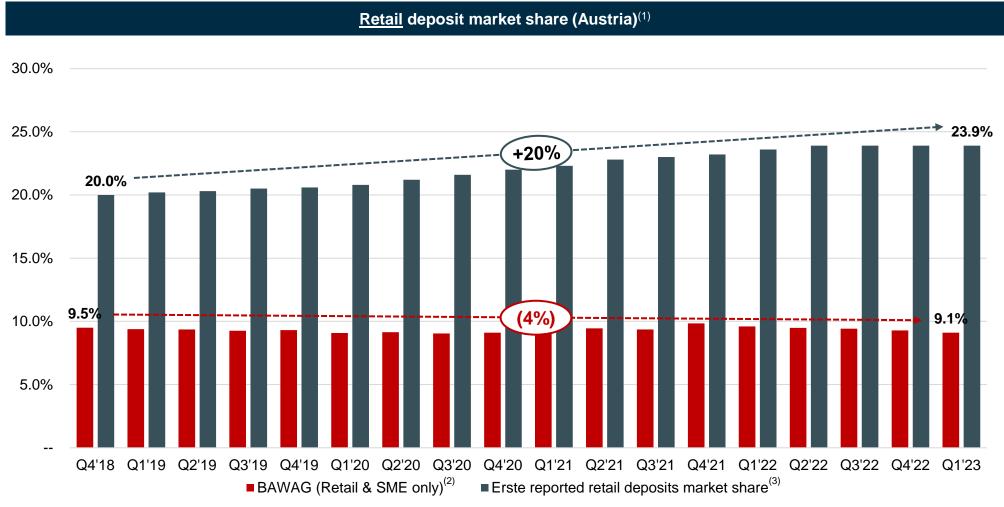
BAWAG's deposit market share has decreased from 6.1% in Q4'18 to 5.4% in Q1'23



Notes: (1) Market defined as deposits with Austrian monetary financial institutions (https://www.oenb.at/isaweb/report\_1.7.10); (2) BAWAG deposits refer to total quarter-end reported; (3) Erste refers to deposits from customers (Austria). Source: Company filings, Österreichische Nationalbank

# Funding death zone: Loss of retail deposit market share is accelerating since Q4'21

BAWAG's retail deposit market share has decreased from 9.5% in Q4'18 to 9.1% in Q1'23



Notes: (1) Market defined as household deposits (https://www.oenb.at/isaweb/report.do?lang=EN&report=1.7.11); (2) BAWAG deposits refer to Retail & SME segment deposits per quarter end reported; (3) Erste reports Austria retail market share in its earnings presentations. The denominator are household deposits and the numerator "Austrian retail deposits" which are not reported separately by Erste. Q1'23 not yet available, and the number thus refers to Q4'22. Source: Company filings, Österreichische Nationalbank

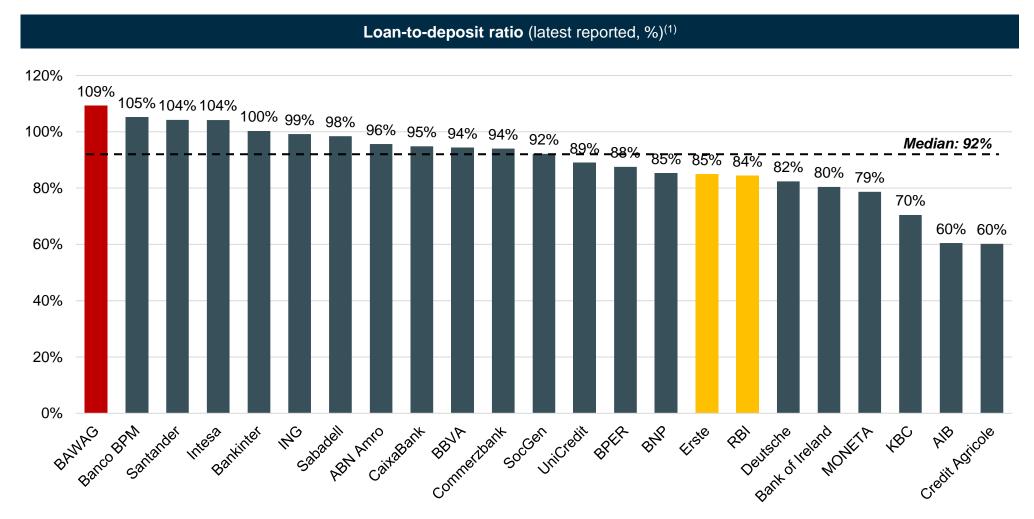
# Funding death zone: BAWAG's loan-to-deposit ratio (LDR) is running at unacceptably high levels

In contrast, Erste's LDR has averaged below 90% over the last couple of years



Notes: (1) Quarter-end loans divided by quarter-end deposits; (2) Loans to customers divided by deposits from customers. Refers to group figures. Source: Company filings

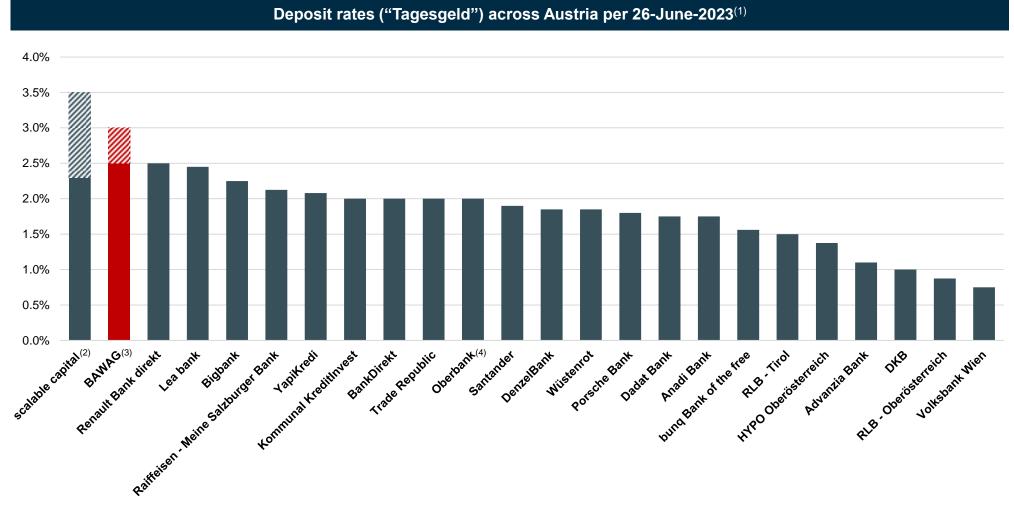
## Funding death zone: The most unacceptable funding structure of all banks in the Euro Stoxx Banks<sup>(1)</sup>



Notes: (1) Per UBS research benchmarking based on latest reported metrics. Moneta and RBI are not part of the SX7E and added for illustrative purposes only. NDA and FBK excluded due to different business models. NDA has a higher LDR than BAWAG, but comparability of Nordic banks is limited.

# Funding death zone: Desperate pricing required to retain liquidity

BAWAG is paying the second highest deposit rates across Austria, e.g. 1.6-2.1%pts more than RLB Oberösterreich



Notes: (1) Excl. new customer offers; (2) 2.3% plus 1.2% bonus for new money (for three months); (3) 2.5%-3.0% for new money depending on deposit balance; (4) ECB main refinancing rate minus 2.00%. Source: https://www.sparzinsen.at/tagesgeld/, https://www.bawag.at/bawag/privatkunden/sparen

# Funding death zone: Expensive and instable wholesale funding needed to compensate for deposit outflows

Comfortable maturity profile

#### Liquidity

Liquidity coverage ratio	215%
Liquidity buffer	€10.2b
Liquidity buffer including other marketable securities	€14.4b

#### Issuance plans 2023 and beyond

- Covered bond issuance plan 2023 already well advanced ... total issuance volume expected significantly below 2022
- · Increasing focus on senior issuance
- At least one Green bond benchmark per year

connortable in	atunty prom			and
€ millions notional	117	128	380	Q1'21: Q2'21:
Covered bond				Q3'21:
				Q1′22:
				Q2'22:
				Q2'22:
	2023	2024	2025	Q3'22:
				Q4'22:
			tal market funding	Q4'22:
		2020 17 benchn		Q4'22:
outstanding with	Q1′23:			
<ul> <li>Increasing focus instruments alreaded</li> </ul>	Q1′23:			
	urities, meet MREL	Q1′23:		
requirement and				Q2'23:
Currently optima	l capital stack o	of AT1 and tior 2	next call date in	

#### Currently optimal capital stack of AT1 and tier 2 ... next call date in March '24 for €400m Tier 2

• 4 Green bond issues since 2021 ... at least one Green bond benchmark per year planned

#### ... and solid market access

20y Cov.Bond
10y Cov.Bond
8y Cov.Bond (Green)
10y Cov.Bond
6.3y Cov.Bond
7.75y Cov.Bond
10y Cov. Bond
CHF 3y SP (Green)
CHF 5y SP (Green)
4.5y Cov.Bond
6y Cov.Bond
4y SP (Green)
CHF 3.9y Cov.Bond
CHF 6y Cov.Bond

## **INIPETRUSADVISERS**

## III Disintegration and degrading product offering

# Strong warning signs: Disintegration and degrading product offering

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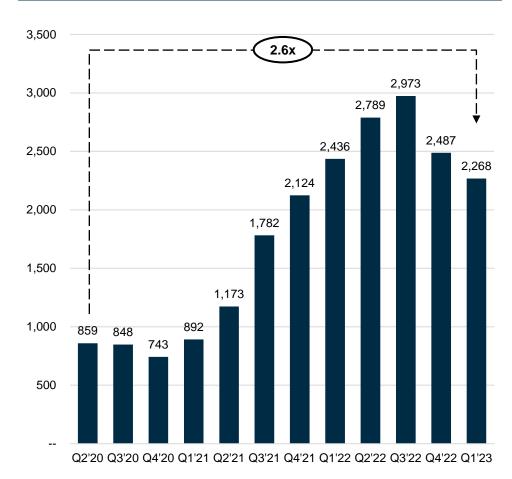
No relevant credit underwriting		<ul> <li>BAWAG has dramatically increased its CRE exposure in the US and has exposure to other countries far away from its home market (e.g. Nordics and Ireland)</li> <li>We understand that most of the new lending is coming from acquisitions of loan books and structured products as organic underwriting has collapsed following the cost cutting programmes</li> </ul>	Growth of US CRE exposure: >2.5x since 2020 Organic lending collapsed following various rounds of cost cuts
	Fee products are underperforming and expensive	<ul> <li>Funds marketed by BAWAG have consistently underperformed the index</li> <li>In contrast to many banks, BAWAG is still charging high transaction fees for its underperforming products</li> </ul>	BAWAG still charging on average more than 2% transaction cost for underperforming funds <sup>(1)</sup>
	Customer satisfaction at rock bottom	<ul> <li>Numerous customer complaints are the result of underinvestment in the franchise and in customer support</li> <li>Arbeiterkammer confirms "BAWAG has been the front-runner among banks in our complaints statistics for many years"</li> </ul>	95% of Trustpilot reviewers give BAWAG the lowest possible rating
	Employee satisfaction at rock bottom	<ul> <li>Glassdoor reviews confirm dissatisfaction of BAWAG staff</li> <li>Employees are complaining about customer dissatisfaction, poor career opportunities and large compensation gap to senior management</li> </ul>	Glassdoor ranking of BAWAG at 3.0 vs. RBI at 4.1 and Erste Group at 4.0

Notes: (1) https://www.bawag.at/bawag/privatkunden/sparen/fondssparen

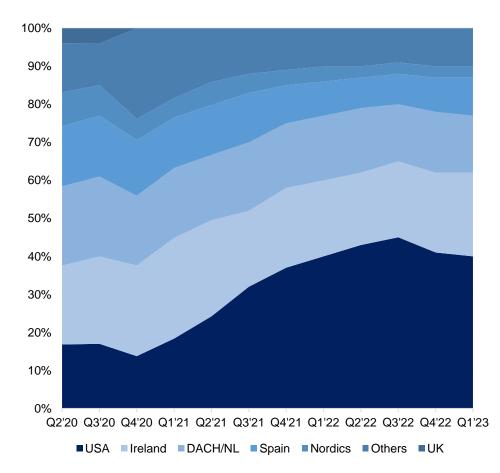
Source: Company filings, Trustpilot (per 31-May-2023), Glassdoor (per 31-May-2023), Expert calls, Arbeiterkammer

# Why does BAWAG have US and Nordic CRE exposure?

US is the only geography that has seen substantial growth in CRE lending since 2020



Total US CRE lending (EURm)<sup>(1)</sup>



CRE lending contribution by geography

Notes: (1) Total CRE portfolio (Real Estate loans within Corporates, Real Estate & Public Sector segment) multiplied with percentage of portfolio in the US (e.g. page 21/25 Q1'23 presentation). Source: Company filings

### BAWAG's fund offering has not been updated for over one year – probably because they have all underperformed the market **INIPETRUSADVISERS**

#### BAWAG's website fund offering Total return of BAWAG's funds<sup>(2)</sup> vs. European indices (last twelve months) Transaction 2.0% 2.0% 2.5% 2.0% 2.5% 2.0% 2.0% 2.0% 2.0% 2.0% 2.0% cost<sup>(1)</sup> 30% Performance before transaction cost 25% 20% 15% 10% 5% KONLEPTERIPAC AND NOTION KONTERTERTRIC Avienweit (1) 0% Anundi Oko Solid Slock [] Anundi CRR Climate Action (A) Anund CPR Cline Resion [1] KONLET ERTRAC ausomoson [] Anund Funds JS Poneer Fund (T) OPRIMEST SWEEPS Anund Eth Ecouron IT EUROSION KONTERT ERTRAC OFFICINE Anundi Elith Fonds ausgart Arrundi Mega

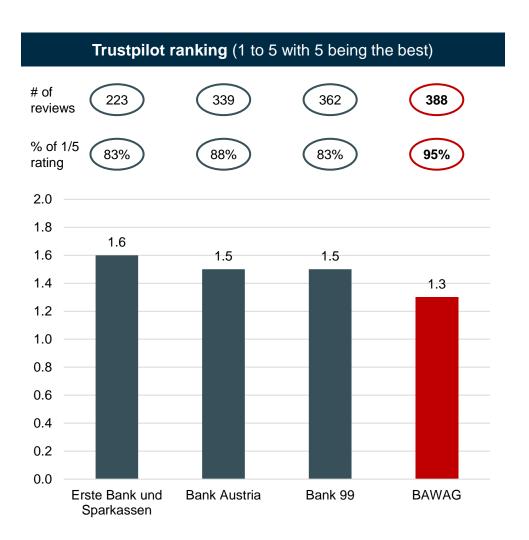
Lassen Sie sich bei der Fonds-Auswahl von den beliebtesten Fondssparplänen im vergangenen Jahr inspirieren. Die Auswahl basiert auf den BAWAG Online Depot Käufen. Klicken Sie einfach auf die ISIN, um sich zu informie

Die beliebtesten Fonds 2021

Bezeichnung	ISIN	Dokumente*	TE**	Gesamtrendite über 3 Jahre	Gesamtrendite über 6 Jahre	
KONZEPT ERTRAG Aktien Welt (T)	AT0000811344	ES / KID	2%	11,75%	8,05%	Kaufen
CPR INVEST Global Disruptive Opportunities (T)	LU1530899142	<u>FS</u> / <u>KID</u>	2%	13,75%	11,60%	Kaufen
Amundi Ethik Evolution (T)	AT0000A2L443	ES / KID	2%	-	-	Kaufen
Amundi Mega Trends (T)	AT0000801097	ES / KID	2%	10,31%	6,55%	Kaufen
Amundi CPR Climate Action (T)	AT0000A28YU4	ES / KID	2,5%	-	-	Kaufen
Amundi Ethik Fonds ausgewogen (T)	AT0000A2GGM5	ES / KID	2%	-		Kaufen
Amundi Öko Sozial Stock (T)	AT0000A06Q31	ES / KID	2%	9,27%	6,98%	Kaufen
CPR INVEST Silver Age	FR0010836163	ES / KID	2%	6,13%	4,86%	Kaufen
Amundi Funds US Pioneer Fund (T)	LU1883872332	ES / KID	2%	20,10%	13,94%	Kaufen
KONZEPT ERTRAG ausgewogen (T)	AT0000738281	ES / KID	1,75%	4,14%	2,83%	Kaufen
KONZEPT ERTRAG Aktien Welt (A)	AT0000811336	ES / KID	2%	11,56%	8,05%	Kaufen
KONZEPT ERTRAG dynamisch (T)	AT0000811369	ES / KID	2%	6,85%	4,40%	Kaufen
Amundi Funds Emerging Markets Equity Focus (T)	LU0552028184	<u>FS</u> / <u>KID</u>	2,5%	6,70%	5,22%	Kaufen
Amundi CPR Climate Action (A)	AT0000A28YT6	ES / KID	2,5%			Kaufen
Amundi Ethik Fonds (T)	AT0000731575	<u>FS</u> / <u>KID</u>	1,75%	3,10%	2,42%	Kaufen
					St	and: 28.02.2022

Notes: (1) Transaction fee for purchases via online form in eBanking for holders of a Simple Online Custody Account; (2) Per advertisement on the left-hand side. Source: https://www.bawag.at/bawag/privatkunden/sparen/fondssparen, Bloomberg as per 26-Jun-2023

# Trustpilot reveals that those customers who have not yet left are angry...



#### **Examples of customer reviews**

- "Leider gibt es keine 0 Sterne... Es gibt KEINE Möglichkeit irgendjemanden in der BAWAG /Easybank zu erreichen. Mir wurden über 6 tsd. € von meinem Konto abgebucht und seit einem Monat gibt es trotz mails KEINE Antwort!!!" (22-May-2023)
- "Seit sechs!!! Wochen warte ich auf die Erledigung einer Mailanfrage -Telefonservice ließ ich zweimal 2,5!!! Std "nebenher" laufen... im Vergleich mit anderen Banken teure Kontoführungsgebühren... Sobald ich eine geöffnete Filiale finde, löse ich meine Konten [auf] " (19-May-2023)
- "The worst banking experience ever. They don't want to close my account. I wrote them around 5 termination of account emails with no answer" (23-Feb-2023)
- "Absolut trash of a bank. Absolutely no customer support. Website is just for claiming they own one" (1-Jul-2022)
- "This bank is a nightmare! I was customer for 10 years. My transfer from my US company was blocked and the first 10 days no one from the customer service was able to tell me what is the problem" (1-Dec-2021)
- "Horrible company, they won't let me close my account online, but I can't travel to Austria because [of] covid. I'm paying them 10 euros monthly for the second year now for absolutely nothing. Avoid this scammy branch at all cost. The customer service is terrible too" (17-Nov-2021)
- "They win the worst costumer service prize without any competition. They'll keep you waiting for an hour then go like, sorry can't help you" (22-Dec-2020)



#### Screenshot from "Arbeiterkammer.at" per 9-June-2023 (article from 5-May-2022)

## Hilfe, es klappt nicht mit dem Service der Bank!

In den AK Konsument:innenberatungen gibt es <u>immer wieder Beschwerden</u> über Service und Preise bei Banken, <u>vor allem über die BAWAG PSK</u>. Aktuelles Ärgernis: Die Bank kündigt bestehende Giro- und auch Sparkonten mit einer Kündigungsfrist einfach auf. Das ist zwar rechtlich ok, aber konsument:innenfeindlich. Die AK verlangt: Die Bank soll ihre Rekord-Gewinne in mehr Beratung stecken.

#### Beispiele aus der AK Beratungstätigkeit

Eine junge Mutter erfährt von der Kontokündigung im Postfach im Online-Banking. Sie las die Nachricht und nahm an, dass ihr Konto automatisch auf ein anderes Konto umgestellt wird. Doch die BAWAG löste das Konto auf und "parkte" das Geld zwischen. Im Online-Konto der jungen Frau war alles auf null gestellt. Das bemerkte sie erst, als sie wieder auf ihr Konto schaute. Sie meldete sich bei Bank und erfuhr, dass sie ein neues Konto eröffnen müsse, damit die Bank das Guthaben überweisen könne.

Herr K. unterschrieb einen Kontowechselauftrag bei der Bank99 – sein beträchtliches Guthaben am BAWAG-Konto sollte also auf sein neues Bank99-Konto überwiesen werden. Allerdings überwies die BAWAG das Guthaben auf eine Bank in OÖ statt auf die Bank99. Er beschwerte sich in der AK Beratung, dass er nun seinem Geld nachlaufen muss.

"Diese Kündigungen betreffen nicht nur Girokonten, sondern auch Sparkonten. Die Kündigungen sind für die Betroffenen nicht nachvollziehbar. Offenbar will die Bank unrentable Produkte loswerden, in dem die Kund:innen gekündigt werden. Zudem wird den Kund:innen keine Alternativen aufgezeigt", kritisieren die AK Expert:innen. "Außerdem dreht die BAWAG auch immer wieder über Gebühr an der Spesenschraube im alltäglichen Bankgeschäft, wie unser Bankenmonitor regelmäßig zeigt. Das alles geht zu Lasten der Konsument:innen."

#### Viele Beschwerden von BAWAG-Kund:innen

Homepage-Infos der BAWAG PSK versprechen viel: Da ist von "hochwertiger Finanzberatung" und "besten Service" die Rede. Die Konsumentenschützer:innen der Arbeiterkammern haben ganz andere Erfahrungen. "Die Bawag PSK ist seit vielen Jahren Spitzenreiter unter den Banken in unserer Beschwerdestatistik", sagen die AK Konsumentenschützer:innen.

Die Ärgernisse: mangelhaftes Kund:innenservice, etwa Schlangen in Bankfilialen, wechselnde Kundenbetreuer:innen, unerfreuliche Bankzeiten (Schalter schließt um 13.00 Uhr), Ausdühnung der Bankfilialen. So gibt es etwa in Wien – laut Filialfinder – nur mehr zehn Filialen, drei davon sind reine Selbstbedienungs-Foyers.

#### Aktuelles Ärgernis: Kündigung von Konten

Die jüngste kund:innenfeindliche Aktion der BAWAG PSK: Sie kündigt bestehende Girokonten einfach auf. Sie spricht – wie gesetzlich vorgesehen – eine schriftliche Kündigung mit zweimonatiger Kündigungsfrist aus. Diese Kontokündigungen sind kein Einzelfall, sondern erfolgen offenbar in zeitlich abgestuften "Wellen". Besonders ärgerlich ist diese Praxis bei Kund:innen, die bereits seit vielen Jahren der BAWAG PSK die Treue halten.

# Employees who have not yet left the bank are angry and disenfranchised

**Glassdoor ranking** (1 to 5 with 5 being the best)

**Detailed ranking of subcategories** 

5

Career

opps

3.7

3.6

3.6

3.2

2.1

#### 4.5 Culture & Diversity & Work-life Senior Comp & inclusion Mgmt benefits values balance 4.1 4.0 4.0 4.0 This perception is RBI 3.9 3.9 4.1 3.6 3.8 confirmed by 3.7 various expert calls we had with former Erste Group 3.9 4.3 4.1 3.5 3.7 3.5 **BAWAG** employees 3.0 4.3 Commerzbank 3.9 4.1 3.7 3.6 3.0 UniCredit 3.7 3.6 3.2 3.4 3.4 2.5 BAWAG 2.5 3.0 3.3 2.2 2.5 2.0 Unicredit commercipant Erste Group BANAC AD

# **INTPETRUSADVISERS**

**IV** Lack of ethics

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## **Strong warning signs: Lack of ethics**

Unqualified CRO	<ul> <li>BAWAG's Chief Risk Officer has no relevant risk management experience<sup>(1)</sup></li> <li>The CV on BAWAG's website mentions risk management in previous job that is not backed up by his LinkedIn profile</li> <li>We wonder how he passed the fit and proper test with the regulator</li> </ul>	No relevant risk management experience
Potentially illegal lending to BAWAG's management	<ul> <li>BAWAG's management has EUR 36m of loan outstanding with its own bank</li> <li>Lending to management looks like a potential breach of recently sharpened Austrian mortgage regulations</li> <li>Our questions at the AGM around terms, conditions and usage were left unanswered</li> </ul>	Lending to BAWAG management more than tripled in 2022 to EUR 36m
Management pay not justified by shareholder return	<ul> <li>Annualised total shareholder return has been 3.6% since IPO<sup>(2)</sup> vs. annualised inflation of 4.1%<sup>(3)</sup></li> <li>Despite not creating any real value, management has paid itself more than EUR 200m since IPO</li> </ul>	More than EUR 200m management compensation since IPO despite no value creation
Management pay not justified by peer comparison	<ul> <li>All five bankers that earned more than EUR 6m at Austrian banks in 2021 worked at BAWAG<sup>(4)</sup></li> <li>BAWAG's CEO gets paid more than entire management teams of competitors – this is not justified by operating performance</li> </ul>	BAWAG's CEO gets paid 12x as much as management teams of European peers <sup>(5)</sup>

Notes: (1) His LinkedIn profile does not mention risk management in previous positions; (2) Annualised TSR (total shareholder return) assuming no dividend reinvestment (pre-tax); (3) Refers to Austrian CPI index May 2023 vs. Oct 2017; (4) EBA report on high earners; (5) CEO compensation / profit before tax (2022 figures, in bps). BAWAG's compensation does not include LTIP payments.

Source: Company filings, Österreichische Nationalbank, LinkedIn (per 31-May-2023), EBA, Factset as per 26-Jun-2023



#### CV of BAWAG's Chief Risk Officer (CRO)

#### ABOUT

Born	1975
Nationality	American
Appointed	2017

#### PROFILE

David O'Leary is currently a Member of the Management Board and Chief Risk Officer for BAWAG Group. David has 25 years of experience in Corporate and Consumer financial services, banking, private equity, audit and risk management. He has served in strategic leadership and Board positions, with risk and capital management roles, as well as across a range financial services business models in growth as well as turnaround phases.

#### **EDUCATION**

#### Wake Forest University

Bachelor of Science: Analytical Finance & Accountancy

Graduation 1997

#### CAREER

#### **BAWAG Group** Member of Management Board since 2017 Deputy Head of Retail and Small Business Banking 2015 - 2016 Goji Insurance Chief Financial Officer 2014 - 2015 TransCentra Inc. Board of Directors 2014 Chief Financial Officer 2011 - 2013 LNR Property Corporation Senior Vice President, Corporate Development, Risk 2009 - 2011 Management and Treasury This risk mgmt. **Cerberus Capital Management** position is not Financial Services – Senior Executive 2007 - 2009 backed up by his LinkedIn General Electric Managing Director Chief Financial Officer 2004 - 2007Commercial Finance at GE Capital Senior Manager, Corporate Audit Staff & 1997 - 2004

GE Financial Management Program

## ...and was hired by his Private Equity buddy



<ul> <li>Experience</li> <li>Experience</li></ul>	David O'Leary Chief Risk Officer at BAWAG Group		Anas Abuzaakouk · <sup>2nd</sup> Chief Executive Officer at Bawag Group Austria · Contact info	Bawag Group University of Maryland Robert H. Smith Schoo
<ul> <li>Tyr zowi</li> <li>Tyr</li></ul>	← Experience		500+ connections	Business
Puttom   Citizent   Views, Audraid   Contract Managing Board, Ratal and Small Business Banking, and Ratal and Small Business Banking, and Kanaging Board, Ratal and Small Business Banking, and Kanaging Business.   Specification Banking Board, Ratal and Small Business Banking, and Kanaging Business.   Managing Director   Managing Director   Spin Time   Managing Director   Spin Time <td>🔮 7 yrs 2 mos</td> <td></td> <td>Connect â Message More</td> <td></td>	🔮 7 yrs 2 mos		Connect â Message More	
Age 2015 - Cde 2020 - Age 57 mos Years and Year Advector Age 50 mos Age 2015 - Cde 2020 - Age 57 mos Years and Years Advector	Full-time Oct 2020 - Present - 2 yrs 8 mos		About	
Certeness Capital Management New York, NV   Financial services Industry     SNP - Treasury and Corporate Development to 2000 - Jun 2011 - 2yrs 5 mos     Colleagues at Certeness   Investment Management 2000 - Fub 2000 - Jun 2011 - 2yrs 5 mos     Investment Management 2000 - Fub 2000 - Jun 2011 - 2yrs 5 mos   Commercial Finance 2000 - Jun 2011 - 2yrs 5 mos   Commercial Finance 2000 - Sum 2010 - Spin 2 mos   Commercial Finance 2003 - 2004 - 1 yr   Compared Communications Finance 2003 - 2004 - 1 yr   Compared Audit Safer - Senior Audit Management Compared Communications Finance 2003 - 2004 - 1 yr   Compared Audit Safer - Senior Audit Management Communications Finance Chief Financial Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Financial Senices Communications Finance 2003 - 2004 - 1 yr   Compared Audit Safer - Senior Audit Management Communications Finance Chief Financial Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2017 - 3 yrs 2 mos Chief Restructuring Officer Jun 2014 - Feb 2013 - 1 yr 6 mos Chief Restructuring Officer Jun 2014 - Feb 2013 - 1 yr 6 mos Chief	Apr 2016 - Oct 2020 - 4 yrs 7 mos Vienna, Austria		business, corporate and public sector customers across Austria, G developed markets. The Group operates under various brands an	ermany, Switzerland, the Netherlands and other d across multiple channels offering comprehensiv
Financial services industry   SVP - Treasury and Corporate Development LNP roperty Corporate Regions Jun 2011 - 2 yrs Junos Financial Services companies No risk mgmt, a LNR property No risk mgmt, a LNR property No risk mgmt, a LNR property Services Companies Cet Commercial Finance 3 yrs 1 mo Cet Commercial Finance 3 yrs 1 mo Cet Commercial Finance 3 yrs 1 mo Chief Financial Officer - Media and Communications Finance 2003 - 2004 - 1 yr Corporate Audit Staff - Senior Audit Manageret Corporate Audit Staff - Senior Audit Manageret Senior Operations Executive Senior Operations Executive Senior Operations Executive	Cerberus Capital Management Jun 2011 - Apr 2016 - 4 yrs 11 mos	- 1	2,937 followers	
<ul> <li>LNR Property Corporation Feb 2009 - Jun 2011 - 2 yrs 5 mos</li> <li>Investment Management 2006 - Feb 2009 - 3 yrs 2 mos</li> <li>Financial Services companies</li> <li>GE Commercial Finance 3 yrs 1 mo</li> <li>Managing Director 2003 - 2006 - 3 yrs</li> <li>Managing Director 2003 - 2006 - 3 yrs</li> <li>Managing Director 2003 - 2006 - 3 yrs</li> <li>Media and Communications Finance 2003 - 2004 - 1 yr</li> <li>Chief Financial Officer 2003 - 2004 - 1 yr</li> <li>Senior Operations Executive</li> </ul>	Financial services industry			e you're keeping well.
at LNR property     bit     at LNR property     bit     bit     bit     certerus capital Management   2005 - Feb 2009 - 3 yrs 2 mos     inancial Services companies     bit     certerus capital Management   correct     auser capital Management   2005 - Feb 2009 - 3 yrs 2 mos     ayrs 1 mo     bit     certerus capital Management     bit     certerus capital Management   2005 - Feb 2009 - 3 yrs 2 mos     certerus capital Management     bit   certerus capital Management   certerus capital Management   bit   certerus capital Management   ayrs 1 mo   Banaging Director   2003 - 2006 - 3 yrs   Media and Communications Finance   2003 - 2004 - 1 yr     certerus capital Audit Staff - Senior Audit Manager     certerus capital Audit Staff - Senior Audit Manager     certerus capital Audit Staff - Senior Audit Manager     certerus capital Audit Staff - Senior Operations Executive	LNR Property Corporation	-	Show all com	nents →
2006 - Feb 2009 - 3 yrs 2 mos Financial Services companies	at LNR property	l	Experience	
<ul> <li>Byrs 1 mo</li> <li>Managing Director</li> <li>2003 - 2006 - 3 yrs</li> <li>Media and Communications Finance</li> <li>Chief Financial Officer - Media and Communications Finance</li> <li>Senior Operations Executive</li> </ul>	2006 - Feb 2009 - 3 yrs 2 mos	-1	10 yrs 11 mos	
2003 - 2006 · 3 yrs       Chief Financial Officer         Media and Communications Finance       Jan 2014 · Feb 2017 · 3 yrs 2 mos         Chief Financial Officer - Media and Communications Finance       Chief Restructuring Officer         2003 - 2004 · 1 yr       Jul 2012 · Dec 2013 · 1 yr 6 mos         Corporate Audit Staff - Senior Audit Manager       Senior Operations Executive	3 yrs 1 mo		-	nt Board
Jul 2012 - Dec 2013 - 1 yr 6 mos	2003 - 2006 · 3 yrs			
Vertreat a cleating 1999 - 2004 - 5 yrs Sep 2007 - Jun 2012 - 4 yrs 10 mos	General Electric	i	🗕 — 🕨 🔽 Cerberus Capital Management	
	Chief Financial Officer - Media and Communications Finance 2003 - 2004 - 1 yr      Corporate Audit Staff - Senior Audit Manager General Electric		Jul 2012 - Dec 2013 · 1 yr 6 mos	
1996 - 1998 - 2 yrs		Colleagues at	Jul 1999 - Aug 2007 · 8 yrs 2 mos	

# Tripling of lending to BAWAG's management in 2022 looks shady, if not illegal<sup>(1)</sup>

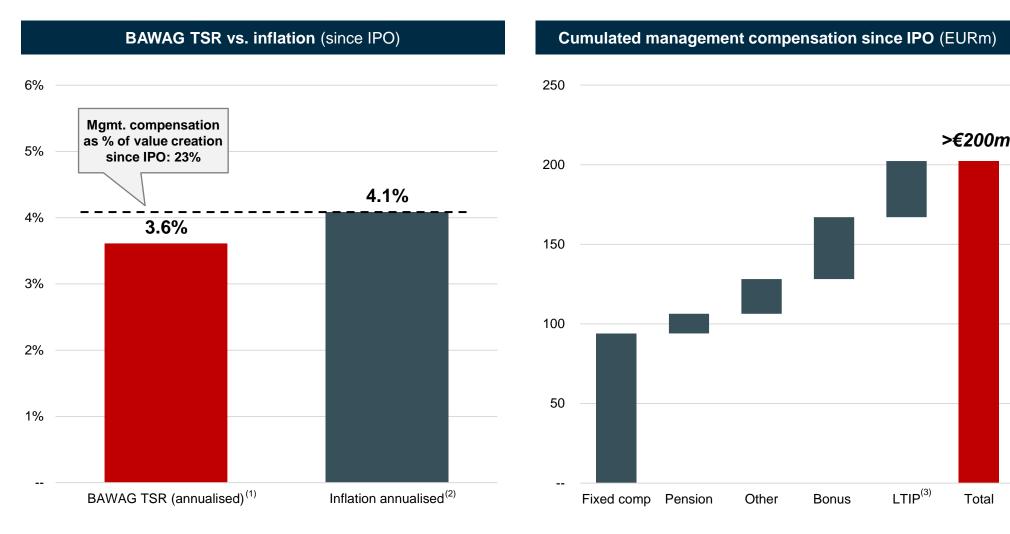
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Loans to related parties (in EURm)



Notes: (1) It was explained to us that the three loans for EUR 26m taken out in 2022 are mortgages. There is strict regulation of Austrian mortgage lending and we are very much questioning that the loans provided in 2022 are in accordance with the conservative regulation. Source: BAWAG annual reports





Notes: (1) TSR since IPO assuming no reinvestment of dividends (pre-tax); (2) Refers to Austrian CPI index May 2023 vs. Oct 2017; (3) Calculated as number of vested shares multiplied with share price on day of vesting. Source: Company filings, Factset as per 26-Jun-2023, Österreichische Nationalbank, Petrus Advisers analysis

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#### Highest paid bankers in Europe by country (total comp 2021)

	>€6m	>€7m	>€8m	>€9m	>€10m
Austria	2	1	1		1
Germany	6	7	1	2	1
Spain	2	2			2
France	2	1			1
Ireland	1				
Italy	1	2		1	
Sweden	1				
EU total	15	13	2	3	5

#### Size and split of executive pay at European banks (2021)<sup>(1)</sup>

	Management	Total	BAWAG
# high earners	599	1,957	6
Total comp (EURm)	1,183	3,526	42
Fixed (EURm)	744	1,758	24
Variable (EURm)	439	1,768	18
Avg. compensation (EURk)	1,975	1,802	6,940
% variable	37%	50%	43%
% deferred in variable	57%	52%	60%

#### All 5 bankers that earned more than EUR 6m at Austrian banks in 2021 worked at BAWAG

#### Avg. compensation of BAWAG's management was more than 3x that of other European banks' management teams

Notes: (1) Shows European bank executives with more than €1m total pay and BAWAG's management board.

Source: Autonomous Research, https://www.eba.europa.eu/sites/default/documents/files/document\_library/Publications/Reports/2023/High%20Earners/1050989/Report%20on%20High%20Earners%202021.pdf, BAWAG company filings

# BAWAG's CEO gets paid more than entire management teams of competitors – this is not justified by operating performance

### CEO compensation / profit before tax (2022 figures, in bps) 160bps BAWAG CEO comp: 12x index average 140bps 120bps 100bps 80bps 60bps 40bps Average of Euro Stoxx Banks<sup>(1)</sup>: 12bps 20bps 0bps BANA C<sup>(2)</sup> BANA C<sup>(2)</sup> Commer Dant Bankinter Bertsche BPER BRNA Erste Unicredit Intesa Bank VBC Heland BBNA Commer Das Bank of Heland BBNA All CCEN RELATION NOTES INC ANTO BUP ADICOLE

Notes: (1) RBI included as Austrian reference point. Bankinter, BBVA, BNP, BPER, CaixaBank, Commerzbank, Credit Agricole, Deutsche, ING, Santander, SocGen, UniCredit and Nordea include bonus payments that are partially contingent on future financial performance; (2) BAWAG comp does not include LTIP.

Source: Company filings, Petrus Advisers analysis

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### What does this mean?

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Red flag		BAWAG assessment	Severity
1	Instable funding	<ul> <li>BAWAG's loss of retail deposits has accelerated since end of 2021 (7% nominal decline) – BAWAG has increased rates on new deposit inflows to counteract outflows (2<sup>nd</sup> highest rate in Austria)</li> <li>Loan-to-deposit ratio is the highest among European banks at 109%</li> </ul>	
2	Weak credit quality and underwriting	<ul> <li>BAWAG has dramatically increased its CRE exposure in the US and has exposure to other countries far away from its home market (e.g. Nordics and Ireland) without relevant expertise</li> <li>We understand that most of the new lending is coming from acquisitions of loan books and structured products as organic credit underwriting has degraded</li> </ul>	
3	Angry client base	<ul> <li>Numerous customer complaints are the result of underinvestment in the franchise and in customer support</li> <li>Lack of product offering is driving customer attrition</li> </ul>	
4	Unethical compensation	<ul> <li>Despite not creating any real value, management has paid itself more than EUR 200m since IPO</li> <li>BAWAG's CEO gets 12x as much compensation as European peers relative to profitability</li> </ul>	
5	Employee dis- satisfaction	<ul> <li>Glassdoor reviews confirm dissatisfaction of BAWAG staff</li> <li>Employees are openly discontent about customer dissatisfaction, weak career opportunities and large compensation gap to senior management and management running the business from the US</li> </ul>	
6	Escalating loans to related parties	<ul> <li>BAWAG's management has EUR 36m of loan outstanding with its own bank (tripled in 2022)</li> <li>Our questions at the AGM around terms, conditions and usage were left unanswered</li> </ul>	
7	Corporate governance issues	<ul> <li>BAWAG's corporate governance is deplorable and its supervisory board of management cronies and friends lacks quality and independence</li> <li>BAWAG's Chief Risk Officer ("CRO") has no relevant prior experience or visible qualifications</li> </ul>	

### **Executive summary**

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- Following the failures and emergency rescues of Silicon Valley Bank, Signature Bank, Credit Suisse and First Republic Bank, we filtered our coverage universe for warning signals that fuelled the downfall of these banks
- BAWAG stood out due to its degrading franchise and angry clients pressuring funding and market shares, its weak risk management and unethical compensation while lacking independent oversight
- Due to the lack of an engaged shareholder base and a functioning supervisory board, we think BAWAG needs an intervention from the regulator and should not be allowed to distribute capital until the franchise has stabilised with necessary leadership changes

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